
Reparation Procedure

1. Reparation

Print the reparation document and fill in the necessary information.

2. Shipping

Package your device. Put it into a box, with cushioning material (the device should not move). It must arrive without any damage (height of fall 80cm). Finally, put the document in the box.

Example:



3. Payment:

Please pay the bill how it is listed on the document. After cash receipt, your order will be arranged

4. Return shipping:

We will send back your device one day after cash receipt.

Important:

If we recognize any further damage of your device, of course we will inform you immediately.

If we could not repair your device, we will charge an administration about 38€ + 4,90€ (incl. VAT) for shipping anyway.

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Registergericht : Passau, HRB 7928

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